



Community Health Care Centers are Experts at Handling the Unexpected

Neighborhood Medical Center (NMC), your Patient Centered Medical Home and Community Health Center, has weathered many unexpected natural disasters and medical emergencies. Our dedicated and experienced medical staff, support staff, and community partners have risen to the occasion and weather the fight against COVID-19.

We want to assure you that we have taken steps to mitigate the spread of COVID-19 within our medical centers and community so that we can continue to provide you with compassionate high-quality patient centered care.

- We have identified our patients who are the most vulnerable and have advised them to remain at home.
- We have deployed the use of Telemedicine to allow our most vulnerable patients to continue to receive care within the safety of their own homes.
- We are screening everyone who enters each of our medical centers for symptoms of fever and respiratory illness to help mitigate the spread.
- We are asking patients to come alone to their appointments, if possible, because we are abiding by the Center for Disease Control's recommendations that there are no more than ten people in the waiting area at one time and that they are seated 6 feet apart.
- We've established protocols throughout NMC to identify, isolate and test suspected COVID-19 patients.
- We've joined forces with other healthcare providers throughout our community to initiate a community drive-thru sample collection site for patients who have a physician's order to get tested for COVID-19.
- Limited drive up testing has been implemented at our Richardson-Lewis location (872 W. Orange Ave) for those patients who do not have transportation to the centralized testing center. Patients must call our office first to be provided with further information.
- Our medical and dental staff are educated on proper personal protective equipment (PPE) processes and supplied with PPE to protect themselves in appropriate direct patient care environments.

These are frightening and uncertain times and NMC is committed to remaining a source of strength for you and the community. We're prepared, we're determined, and we're here for you.

438 West Brevard Street
Tallahassee, FL 32301
850.224.2469 (Phone) 850.224.1139 (Fax)